



Angela Maria Felicetti

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CURRENT POSITIONS

Postdoctoral Research Fellowship in Civil Procedural law, April 2023 – onwards
Department of Legal Studies, University of Bologna, Italy

Adjunct Professor at the University of Bologna in “Online dispute resolution” (Department of Social and Political Studies) since the a.y. 2022/2023 and in “International business negotiation” (Department of Legal Studies) since the a.y. 2024/2025 Feb. 2022 – onwards

CURRENT AFFILIATIONS

-Collaboration with the *Institute for Legal Informatics and Judicial Systems of the Italian National Research Council* (IGSG - CNR); Sept. 2024
-Member of the *International Association of Procedural Law* (IAPL); Sept. 2023
-Appointed member of the *Banking and Financial at Bank of Italy Ombudsman* (Panel of Milan); ADR scheme for disputes between June 2025
customers and banks and other financial intermediaries.

RESEARCH INTERESTS

In my research I focus on consent-based dispute resolution and alternative dispute resolution (ADR) mechanisms. My work delves into the application of ADR in emerging and complex fields, along with its digital transformation. Specifically, I have explored: i) the integration of new technologies in ADR processes, including online mediation, online arbitration, and the development of innovative dispute resolution tools leveraging artificial intelligence (AI) and blockchain; ii) dispute resolution in the platform economy, focusing on internal complaint-handling mechanisms within platforms under EU law, arbitration clauses, and the role of class actions; iii) dispute system design (DSD) for intra-group mechanisms, particularly within communities, such as religious and academic groups. Additionally, I have examined classical civil procedural law topics, including the burden of proof, the law of evidence, and court orders for accessing evidence in legal proceedings.

PREVIOUS ROLES

Visiting PhD Scholar at the Max Planck Institute Luxembourg for Procedural Law (scholarship 2022) – I was selected to conduct independent research and attend the scientific activities at the MPI Lux. 1.06.2022-31.08.2022

PhD in Civil Procedural Law, University of Bologna, Italy 1.10.2019-16.06.2023
Supervisor: Prof. E. Zucconi Galli Fonseca; PhD Dissertation title: «Toward platforms’ “justice”? Contribution to the study of alternative dispute resolution in digital markets».
Full text available in open access at: <https://amsdottorato.unibo.it/10837/>

EDUCATION

PhD in Civil Procedural Law, University of Bologna, Italy Supervisor: Prof. E. Zucconi Galli Fonseca; Title: «Toward platforms’ “justice”? Contribution to the study of alternative dispute resolution in digital markets»; Oct. 2019 – June 2023

Admission to the Italian bar, Court of Appeal of Bologna; Nov. 2021

M. A. (Laurea Magistrale) in Law, University of Bologna,
final grade: 110/110 *cum laude*;

March 2019

LL.M. in International Dispute Resolution, King's College (London),
final grade: *Pass with merit*;

Sept. 2018

PUBLICATIONS

1. FELICETTI, "La riforma europea delle ADR dei consumatori: una prima lettura della direttiva Ue n. 2647 del 2025", in *Judicium*, 2026, 5-26 [article];
2. FELICETTI, "Dispute system design in action: integrating student peer-mediation at the University of Bologna", in E. Zucconi Galli Fonseca, C. Mancuso, A.M. Felicetti (eds.), *Intra-group conflict resolution: a case study on peer mediation at the University of Bologna and other experiences*, open access in AMSActa <https://amsacta.unibo.it/id/eprint/8828/>, 48-67 [book chapter];
3. FELICETTI, "L'arbitrato d'urgenza entra nell'Arbitration Act inglese", forthcoming on *Diritto del Commercio internazionale* [article];
4. FELICETTI, "Verso le ADR del terzo millennio per i consumatori del mercato energetico? Alcuni spunti", in C. Alvisi e F. Quarta (eds.), *Rivoluzione energetica e mobilità del terzo millennio*, Bologna, 2026, 177-193 [chapter];
5. FELICETTI, "Il momentum della mediazione demandata in Inghilterra. Considerazioni a margine di DKH Retail v City Football", in *Giustizia Consensuale*, 2025, 553-574 [article];
6. FELICETTI, "L'arbitrato nei contratti delle piattaforme digitali: prime osservazioni sulla clausola compromissoria nella prospettiva dell'ordinamento italiano", in *Giurisprudenza arbitrale*, 2024, 175-195 [article];
7. FELICETTI, "L'ordine di esibizione nel prisma dell'armonizzazione europea: riflessioni a margine della modifica all'art. 210 c.p.c.", in *Il Processo*, 2024, 63-97 [article];
8. MANCUSO-FELICETTI, "Innovative Approaches to Dispute Resolution in Academia: Insights from the University of Bologna", in *Utrecht Law Review*, 20(4), 2024, 34-49 [article];
9. FELICETTI, "Access to Evidence Orders in EU Procedural Law: Meeting the Challenges of AI-Related Litigation", in *International Journal of Procedural Law*, 2024, 273-297 [article];
10. FELICETTI, "Adr per ordine del giudice nella common law inglese. I nuovi orizzonti aperti da Churchill v. Merthyr Tydfil", in *Giustizia Consensuale*, 2024, 107-130 [case comment];
11. FELICETTI, "E. van Gelder, Consumer online dispute resolution pathways in Europe. Analysing the Standards for Access and Procedural Justice in Online Dispute Resolution Procedures, 2022, in *Giustizia Consensuale*, 2023, 703 ss. [book review];
12. FELICETTI, «Un'occasione di confronto tra università e organismi di mediazione: note da un recente convegno», in *Giustizia Consensuale*, n. 1, 2023, 365-377 [conference report];
13. FELICETTI-MANCUSO, «Conflict management in Italian Universities: a roadmap for research», in COI Conference Blog, at <http://institutionsforconflictresolution.net/NEWS-COMMENTS/COMMENT-Conflict-Management-in-Italian-Universities-A-Roadmap-for-Research/> [blogpost];
14. FELICETTI, «La risoluzione extragiudiziale delle dispute nei mercati digitali: alcune novità dall'Europa», in *Rivista Trimestrale di Diritto e Procedura civile*, n. 1, 2023, 198-223 [article];
15. FELICETTI - MANCUSO, «Sistemi di dispute resolution per le università: primi spunti di riflessione», in *Giustizia Consensuale*, n. 2, 2022, 635-672 [article];
16. FELICETTI, «Quel che resta dell'arbitrato di famiglia inglese: la Court of Appeal sulla disapplicazione del diritto dell'arbitrato nell'impugnazione al lodo familiare», in *Rivista dell'Arbitrato*, n. 3, 2022, 674-686 [case comment];
17. FELICETTI, «Presupposti e limiti al riconoscimento del ripudio islamico secondo la Cassazione (con alcuni spunti sul c.d. arbitrato religioso)», in *Rivista Trimestrale di diritto e procedura civile*, n. 4, 2021, 1369-1393 [case comment];
18. FELICETTI, «Vicinanza alla prova» e contratto di conto corrente: la Cassazione sul riparto (ancora incerto) degli oneri probatori», in *Rivista Trimestrale di diritto e procedura civile*, n. 1, 2021, 265-288 [case comment];
19. FELICETTI, «La questione di giurisdizione nelle liti familiari transnazionali: la nuova frontiera dell'arbitrato secondo le IFLAS Rules», in *LE PAGINE DE L'AULA CIVILE*, 2020, 1, 70-76 [article];

20. FELICETTI, «L'impugnazione del lodo nella family arbitration inglese: gli ultimi sviluppi della giurisprudenza della Family Division della High Court of Justice sull'IFLA award», in Rivista dell'Arbitrato, n. 4, 2019, 762-777 [case comment];
21. FELICETTI, «The Phenomenon of Religious Arbitrations in Family Law: Perceptions, Reality and Perspectives for the Future in England and Wales», in Trento Student Law Review, vol. 1, n. 1, 2019, 45-103 [article].

CONFERENCES: speaker to over 15 events in Italy and abroad, including [selected events]:

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| Invited speaker to the conference OGGI E DOMANI. CONFRONTI FRA GENERAZIONI SUL PROCESSO CIVILE, Università di Roma "Tor Vergata"; title: <i>Intelligenza artificiale ed assistenza alla funzione di giudicare</i> (discussant Prof. Marco Gradi). | 11 June
2026 |
| Invited Speaker at "THUAS Relational Peer Mediation Conference 2025", Hague University of Applied Sciences, Netherlands, (prof. Barbara Warwas); title: <i>Designing student peer mediation into the university dispute system: a pilot project at Alma Mater Studiorum - University of Bologna</i> | 27 Sept.
2025 |
| Invited speaker at the Conference "Orizzonte 2050: Is Arbitration Ready to Face the Challenges of a Global and Technological World?" (coordinated by Prof. A. Cerrato), Fondazione per l'Avvocatura Torinese "Fulvio Croce" (Turin, Italy). Title: "Arbitration (Among Other ADRs) in the Platform Economy". | 9 Oct.
2024 |
| Invited speaker at the International Workshop, "Shifting Boundaries Between Dispute Resolution Systems: Re-assessing the Geography of Justice" (coordinated by Prof. A. Otianu) at Tilburg University (Netherlands). Title: "ADR in the Platform Economy: The Experience of the P2B Regulation". | 18 Sept.
2024 |
| Selected speaker at the Post-Doctoral Summer School of the International Association of Procedural Law, 4th Edition, "Challenges for Procedural Law", Complutense University of Madrid (Spain); Title: "Access to Evidence Orders in EU Procedural Law: A Tool to Face the New Challenges of AI-Related Dispute Resolution." | 21 June
2023 |
| Selected speaker at JAR-Association Inaugural Conference, "Innovation in Judicial Systems: Human, Cyber and Beyond", Università Roma Tre. Title: "Justice" on very large online platforms in the EU? An analysis of the current regulatory framework and perspectives for the (near) future; | 26 May
2023 |
| Invited speaker at International Conference on Alternative Dispute Resolution and the Belt and Road Initiative of the PCR (coordinated by Prof. C. Alvisi), Università di Bologna. Title: 'Justice' on e-commerce platforms? The cases of Amazon and Alibaba Group's platforms, with a focus on platform-to-business disputes resolution procedures; | 27
March
2023 |

SCHOLARSHIPS AND PRIZES

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| Accademia delle Scienze dell'Istituto di Bologna, "TOP TEN 2024" | 2024 |
| Max Planck Institute Luxembourg Visiting PhD Scholarship | 2022 |
| CARIPIT Foundation: study abroad scholarship for deserving students; | 2017 |
| Ermenegildo Zegna Founder Scholarship | 2017 |

LANGUAGES

Italian mother tongue;
Proficient in English (C1);

