

**Professor Stephen Osborne**, Chair of International Public Management  
Director of the Centre for Service Excellence, University of Edinburgh Business School  
Fellow of Academy of Social Sciences, Visiting Professor at Kwansai Gakuin University (2025)

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**EXPERTISE IN RESEARCH (Google Scholar Citations: 28326; h-index: 60; i10-index: 142)**

Social/public innovation, and public management/public service reform; value creation in public services and the Public Service Logic theory of public management; co-design and co-production in services, the role of the third sector in delivering public services, and their management.

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**ACADEMIC APPOINTMENTS**

University of Edinburgh (2006-ongoing)	Professor of International Public Management
University of Aston (2000-2006)	Professor of Public Management
University of Aston (1998-2000)	Reader in Public Management
University of Aston 1990-1998)	Lecturer in Public Services Management

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**EDUCATION**

1996	University of Aston	PhD. in Management
1990	University of Birmingham	M.Soc.Sci. in Public Services Management (Distinction)
1982	University of Bath	M.Sc. in Applied Social Studies (Distinction)
1975	University of Sussex	B.A. (Hons.) in History (1 <sup>st</sup> Class Honours)

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**KEY ORGANISATIONAL ROLES FULFILLED**

1998-2002 Director of Research Degrees (Aston)  
2002-2006 Head of Academic Group (Aston)  
2008-2010 Director of Doctoral Programme (Edinburgh)  
2012-2013 Associate Dean of Quality (CHASS) (Edinburgh)  
2013-2016 Deputy Dean of UEBS (Edinburgh)  
2016- Director of the Centre for Service Excellence within UEBS (Edinburgh)  
2019- Fellow of the Edinburgh Futures Institute (Edinburgh)  
2023- Head of the Strategy Academic Group

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**PUBLISHED REFEREED JOURNAL ARTICLES (SINCE 2019) – ALSO 8 BOOKS AND 17 BOOK CHAPTERS**

**[Google Scholar Citations](#): Google Scholar Citations: 28326; h-index: 60; i10-index: 142**

Gheduzzi E, Cui T, Picco M, Segato F & Osborne S (2025) What Drives the Centralization or Decentralization of Network Governance? A Configurational Analysis in Different Health and Social Care Networks *Public Administration* (<https://doi.org/10.1111/padm.70013>)

Osborne, S., Ishihara, T., Bianchi, C., Cucciniello, M., & Nasi, G. (2025). Place-based public service ecosystems and the performance of local public services. *Public Money & Management*, 45(6), 592–596. <https://doi.org/10.1080/09540962.2025.2498796>

Osborne S & Nasi G 2024 The future of artificial intelligence for the co-design and co-production of public services—what do we know and what do we need to know? *Public Money & Management* <https://doi.org/10.1080/09540962.2024.2379103>

K Strokosch & S Osborne (2023) ‘Design of services or designing for service? The application of design methodology in public service settings’ *Policy and Politics* (51, 2) 231–249

R Gomes, S Osborne & E Lisboa (2022) ‘The Myth of Mayoral Leadership in Local Government Resource Allocation: A Multilevel Analysis with Brazilian Municipalities’ *Journal of Public Administration Research and Theory* (32, 3) (<https://doi.org/10.1093/jopart/muab049>)

- S Osborne & K Strokosch (2022) 'Participation: Add-on or core component of public service delivery?' *Australian Journal of Public Administration* <http://doi.org/10.1111/1467-8500.12536> (81, 1) 181-200
- S Osborne, M Powell, T Cui & K Strokosch (2022) 'Value creation in the public service ecosystem: An integrative framework' *Public Administration Review* (82, 4) 634-645
- T Cui & S Osborne (2022) 'Unpacking value destruction at the intersection between public and private value in Public Administration' in *Public Administration* (101, 4) 1207-1226
- V Vecchi, A Tanese & S Osborne (2022) 'Do public-private partnerships still have a future?' *Public Works Management and Policy* (DOI: 10.1177/1087724X221088842)
- S Osborne & K Strokosch (2021) 'Developing a strategic user orientation: a key element for the delivery of effective public services' *Global Public Policy & Governance* (doi.org/10.1007/s43508-021-00008-9)
- S Osborne, G Nasi & M Powell (2021) 'Beyond co-production: value co-creation in public services' in *Public Administration* <https://doi.org/10.1111/padm.12718>
- R Gomes, S Osborne & P Guarnieri (2020) 'Stakeholder influence and local government performance: a systematic literature review' *Brazilian Journal of Public Administration* (54, 3) pp. 448-467
- S Osborne, M Cucciniello, K Strokosch & G Nasi (2020) 'Strategic user orientation in public services delivery—the missing link in the strategic trinity?' in *Public Money & Management* (41, 2)
- K Strokosch & S Osborne (2020) 'If citizen participation is so important, why has it not been achieved?' In *Public Money & Management* (40, 1) pp. 8-10
- K Strokosch & S Osborne (2020) 'Co-experience, co-production and co-governance: an ecosystem approach to the analysis of value creation' in *Policy & Politics* (48, 3)
- M Powell & S Osborne (2020) Social enterprises, marketing, and sustainable public service provision in *International Review of Administrative Sciences* (86, 1) pp. 62–79
- S Osborne, T Brandsen, J Nemeč & V Mele (2020) 'Risking innovation. Understanding risk and public service innovation: evidence from a four nation study' in *Public Money & Management* (40, 1), pp. 52-62
- E Mocca & S Osborne (2019) "'Solidarity is our weapon": Social Mobilisation in Scotland in the Contest of the Post-Political Condition' in *Antipode* (51, 2) pp 620-641.
- S Flemig & S Osborne (2019) 'The dynamics of co-production in the context of social care personalisation: Testing theory and practice in a Scottish context' in *Journal of Social Policy* (48, 4) pp. pp. 671-697
- T Bovaird, S Flemig, E Loeffler & S Osborne (2019) 'How far have we come with co-production—and what's next?' In *Public Money & Management* (39, 4) pp. 229-232

#### **RESEARCH GRANTS (SINCE 2018)**

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- £143,000 (EU) H2020 programme on social solidarity and public services delivery [WP Leader] 2018
- £9,500 Japan Foundation grant for international workshop in Osaka 2018
- £313,125 (EU) H2020 programme on value co-creation in public services [WP Leader] 2019
- £620,000 (UKRI INNOVATE) Blackwood Neighborhoods for Independent Living [WP Leader] 2022