

# LORENZO PEDRIELLI

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Three main characteristics that can describe me as a person are *creative*, *dynamic* and *ambitious*. I have always loved to challenge myself into different fields, trying to discover new personal weaknesses in order to tackle them. My academic and life experiences have helped me to develop new knowledge in managing and organizing businesses, allowing me to understand what life-long profession I aim to achieve. All the paths I have taken up to now have given me the possibility to create new connections, expanding my wisdom beyond the given limits.

## LANGUAGES SPOKEN

- Italian - Native
- English - Full Professional
- Spanish - Limited working proficiency
- French - Limited working proficiency
- Portuguese - Elementary proficiency

## EXPERIENCES

- **Dorchester Collection Student Challenge '22**  
Together with two colleagues, I participated to the finals of *DC Student Challenge*, a three-day experience in Paris at the two Dorchester Collection's Hotels to present our unique idea to rekindle the spark of hospitality. We met with the company's executive panel, along with incredible talents coming from all over the world.
- **Semester @ Buenos Aires 2023** - I was selected to study and live for six months in Buenos Aires, Argentina, from January to July 2023.
- I played *rugby* on a competitive level for 10 years

## SKILLS

- Leadership
- Accounting
- Microsoft Excel
- Word
- Decision-making
- Problem solving

## WORK EXPERIENCES

### Restaurant Assistant Manager — Moreali Modena, Modena, Italy

September 2023 - at present

Full responsibility for the efficient operation of all tasks to provide exceptional products and services within brand operating standards. I excel at creating exceptional dining experiences by escorting and seating guests, maintaining menu quality, and delivering prompt, empathetic service, suggesting upselling opportunities when they arise, enhancing the overall guest experience. With extensive knowledge of menus, FIFO strategy and equipment upkeep, I consistently ensure top-notch hospitality.

### Assistant Manager — Santa Cruz Surf Lodge, Santa Cruz, Portugal

June - September 2022

The main activities consisted in the management and organization of the daily activities of the business. Working alongside the manager has increased my hard skills, as we have deepened the organizational routines, from a practical point of view, that the company follows effectively.

### Coordinator — Wolfhouse Surf Camp, Moliets-et-Maa, France

July - September 2021

The main duties consisted in welcoming clients to the camp and help manage and organize common areas. Together with my teammates, we have been able to generate great reviews online through our efforts and save owners time by resolving most customer complaints.

### Receptionist — Atlantic Coast Surf School, Praia Azul, Portugal

July - September 2019

The main activities consisted in organizing surf lessons and welcoming clients at the Surf School and House. Keeping the influxes under control, collecting the money owed for the lessons and managing equipment rented along with that used for the surf lessons was the daily routine.

## EDUCATION

### Alma Mater Studiorum - Università di Bologna, Rimini, Italy Economics of Tourism, International Tourism and Leisure Industry

2020 - 2023

International Tourism and Leisure Industries is a 3-year bachelor degree entirely taught in English, certified by the UNWTO TEDQUAL. The aim of this course is to improve the quality of tourism education, training and research programs. It provides students the cultural and technical profile required to join, as a manager or professional, private and public enterprises in the tourism industry.