



# FARIS MAHMUTOVIC

## PERSONAL INFORMATION:

Email: [REDACTED]  
Phone: [REDACTED]  
LinkedIn: [REDACTED]

## LANGUAGES

- **English** Fluent
- **French** Fluent
- **Italian** Native
- **Bosnian** Fluent
- **Croatian** Fluent
- **Serbian** Fluent
- **Russian** Basic

## WORK SUMMARY

### Risk Communication and Community Engagement Officer

#### World Health Organization

Dec 2022 - Present

- I am coordinating the implementation the Risk Communication and Community Engagement action plan for the Country Office in Poland and in support of national authorities, as part of the health response operations to **Ukraine's humanitarian emergency**.
- Prevention of Sexual Misconduct (PSEAH) Focal Point.

### Communications Specialist

#### World Health Organization

Feb 2021 - Nov 2022

- Risk Communication and Community Engagement activities coordinator within the COVID-19 response;
- Lead external affairs and press relations for the organisation maintaining a solid network of journalists and stakeholders;
- Gender activities focal point.

### Political Affairs and communication Officer

Central European Initiative | 2019

- Political adviser and liaison between non EU and EU countries, organized the opening of the CEI Bruxelles liaison office;
- Planning and advising CEI projects and their political partners on topics such as ecology, cross-cultural cooperation and media freedom
- Handled Press Affairs and drafted and implemented a communication strategy including daily coordination with 16 member states and different stakeholders.

### Political and Public Information Adviser

Organization for Security and Co-operation in Europe | Jul 2017 - Dec 2018

- Drafted and revised policy briefs, aide memoires, manuscripts for publications, talking points, press releases improving the Mission's cooperation with government and CSOs on projects and activities;
- Organized and managed a project on the Journalism Tolerance Award.
- Increased social media presence and transmitted social media know-how to Mission members engaging with partners and influencers;
- Planned and co-organized high-level visits and events.

## KEY COMPETENCIES AND SOFT SKILLS

- Strategic problem solver
- Excellent public speaker
- Excellent writing and editing skills
- Excellent presentation and organizational skills
- Excellent diplomatic and negotiation skills
- Event planner
- Computer literate (Microsoft Office Suite, Canva, MailChimp, MaierLite, Hootsuite, CMS and websites)
- Social media expert & digital savvy

## LICENSES AND CERTIFICATIONS

- Comprehensive E-learning Course for **OSCE/ODIHR Observers** (February 2019);
- **First Certificate in English** University of Cambridge (March 2010).

## COURSES & TRAININGS

- WHO Infodemic Manager Training, 2021
- Fundamentals of Project Planning and Management, University of Virginia, 2021;
- MS Dynamics course, Mar 2017 European Economic and Social Committee (EESC).

## VOLUNTEERING

- I am the Vice President of Mirees Alumni Association MAiA.

## External Relations Trainee (Blue Book) European Economic and Social Committee (EESC) | Feb 2017 - Jul 2017

- Blue Book Trainee assigned to the External Relations Unit, where I handled Committee's relations with CSOs worldwide;

## President

OpportuniSID | Nov 2017 - present (part-time pro bono work)

OpportuniSID is a Italian NGO that gathers the Alumni of the degree in international relations and diplomatic affairs at University of Bologna.

Being among the Founders, I am responsible for international and institutional relations and networking and no-profit activities.

## ACADEMIC BACKGROUND

### Master in Diplomatic Studies

Società Italiana per l'Organizzazione

Internazionale (SIOI) | Sept 2019 - June 2020

- Master's in Diplomatic Studies, specialist subject: Diplomacy, EU Law, International and Humanitarian Law, Political Economy, international trade and finance.

### Master of Arts in Interdisciplinary research and studies on Eastern Europe (MIREES)

University of Bologna | Sept 2014 - Sept 2016

- Grade 110/110, Master Thesis in Pan European Security, title 'Serbian foreign policy in the post Milosevic era: an explanatory attempt';
- Students' Representative;
- Scholarship for thesis research abroad winner;
- Erasmus student at Vytautas Magnus University of Kaunas (Lithuania).

### Bachelor of Arts in International Relations and Diplomatic Affairs

University of Bologna | Sept 2011 - Jul 2014

- Bachelor of Arts in International Relations and Diplomatic Affairs;
- Coordinator of the 'EloLab' Project.