



# Social Sciences and Humanities for a changing Europe

SSH projects and networks at the University of Bologna

16-17 November 2017, University of Bologna



### Project facts and figures

- Name of Researcher: Andrea Bassi
- Role in the project: partner
- Title: Co-creation of service innovation in Europe — CoSIE
- Funding Programme: 2020-SC6-CO-CREATION-2016-2017
- Project funding: 4,841,541.25
   UNIBO funding: 274.843,75
- Duration: 36 months
- Starting date: 01/12/2017
   Final date: 30/11/2020

#### **PROJECT CONSORTIUM**

- Turku University of Applied Sciences
- Manchester Metropolitan Univeristy
- 3. University of Bologna
- 4. Panteion University of Social and Political Sciences of Athens
- 5. Uniwersytet Wroclawski
- 6. Karlstads Universitet
- 7. University of Debrecen
- 8. Universitat Politecnica de Valencia
- 10. University of Newcastle upon Tyne
- 11. Tallinn University



- The CoSIE project builds on the idea that public sector innovations whether ICT-related or not can best be achieved by creating collaborative partnerships between service providers (i.e. public sector agencies, third sector organizations, private companies) and service beneficiaries (i.e. citizen).
- The goal of CoSIE is to contribute to democratic dimensions and social inclusion through co-creating public services by engaging diverse citizen groups and stakeholders in varied public services. Through several pilots, the project introduces the culture of experiments that encompasses a variety of stakeholders for co-creating service innovations.
- The CoSIE project develops the co-creation process in the field of public services and aims at service innovations by applying and testing a collaborative and user-oriented co-creation process. In order to achieve sustainable and effective change, the project has two overarching aims and six underlying objectives.



Aims		Objectives	
1) Advance the active shaping of	1.1	Develop practical resources grounded in asset based	
service priorities by end users and		knowledge to support new ways for public service actors to re-	
their informal support networks		define operational processes	
	1.2	Produce and deliver nine real-life pilots to co-create a set	
		relational public services with various combinations of public	
		sector, civil society and commercial actors.	
	1.3	Draw together cross-cutting lessons from all nine pilots and	
		utilize innovative visualisation methods (Living Lab) to share	
		and validate new ideas and models of good governance.	
2) Engage citizens, especially	2.1	Apply innovative approaches (including social media)	
groups often called 'hard to reach',		appropriate to local contexts and user groups to gather the	
in the collaborative design of		necessary user insight to co-create services.	
public services			
	2.2	Ensure sustainability by establishing local trainers for	
		animating dialogue and collating user voice, embedded in	
		community networks.	
	2.3	Mobilise new knowledge from piloting and validating by	
		creating an accessible, user friendly Roadmap to Co-creation	
		for service providers and their partners.	



The core of CoSIE lies in co-creation and co-production, which as concepts are often defined similarly. Both involve the active involvement of citizens in public service delivery by creating sustainable partnerships between local authorities and citizens (Voorberg 2013).

Co-creation is the joint, collaborative, concurrent, peer-like process of producing new value, both materially and symbolically (Galvigno & Dalli 2014). It can be seen as the voluntary or involuntary involvement of public service users in any of the design, management, delivery and/or evaluation of public services (Osborne 2016). The process of co- creation can be classified according to three types of involvement:

- •citizens as co-implementer of public policy,
- •citizens as co-designer and
- •citizens as co-initiator (Voorberg 2013).

CoSIE pilots can be seen as presenting two latter types as citizen's voices, needs, perceptions and values are the basis of the public service design.



The quality and performance of a public service process is shaped primarily by the expectations of the user, their active or passive role in the service delivery, and their subsequent experience of the process (Osborne 2016).

CoSIE enhances the public service quality and performance purely by basing the development process on end-users voices and the project leads co-creation into a new level by taking advantage of ICT in the development process. Co-creation is applied in all of the pilots of CoSIE and this mutual co- creation process bonds the project together.

CoSIE applies the co-creation method to cases in a distinct process. All the nine project pilots are divided in three groups, A, B and C, each consisting of three pilots. The groups are created according to the level of co-creation competences and pilots' abilities to develop the co-creational process. **Group A** comprises advanced pilots that are ready to implement the co-creation process right from the start of the project.



Pilot Groups	Challenge	Target group	Pilot	Country
up A	Limited abilities and possibilities of <b>disabled</b> individuals to be heard or make choices over their lives	People with different disabilities (neuropsychiatric, physical and intellectual)	Strengthening social services with cocreation dialogue in Jönköping	Sweden
Pilot Group	Needs of vulnerable people are poorly met by professional public services in remote areas	People with disabilities and mental health problems in a very remote region	Co-designing innovative community-based services in Vorumaa	Estonia
	Childhood obesity is one of the most serious health challenges of the 21st century and the most deprived suffer the worst.	Children (3-11 years old) and their families	Reducing childhood obesity in Reggio Emilia	Italy



	Current <b>offender</b> management processes are too standardized	Low and medium risk offenders	Co-designing personalized services in the criminal justice system	UK
ıp B	There is an economic and employment vacuum in rural deprived areas	Long term unemployed in disadvantaged rural areas; Roma	Self-Sustaining Village – Local Economy Development Programme	Hungary
Pilot Group B	High unemployment rate (around 19% of the working aged inhabitants) and lack of new business initiatives	Long-term unemployed (more than one year)	Empowering Valencian Entrepreneurial Skills	Spain



	The contents and the production methods of public services do not meet the needs of the <b>young people</b>	Young people (aged under 29) excluded from education and labour market	Youth co- empowerment for health and wellbeing through social media	Finland
n <b>p</b> C	Growing group of lonely seniors in urban areas face difficulties in coping at home and maintaining buildings	Senior inhabitants (aged 65+)	Co-housing of seniors in the City of Wroclaw	Poland
Pilot Group	Lack of coherence and continuity in social services and social support	Vulnerable including unemployed; with problematic debts; in need of social support or family care	Redesigning local social services	Nether- lands



## **Expected Impacts**

- 1. Increasing the capacity of service beneficiaries: Community reporting is sustainable beyond the end date of the project, creating a community of users empowered through shared experience and learning.
- 2. Demonstration activities (virtual) Living Lab is a resource to share achievements and learning from the pilots
- **3. Upskilling public service workers**: The public sector is a vital conduit for sharing and embedding learning to reduce development costs when new ideas are applied in different settings.
- Innovative dynamic communication designed to mobilise new knowledge
   not rely only on reports and briefing documents use visual material and accessible formats
- **5. Working with and for communities**: Communities are understood as the basis of welfare: cohesion and solidarity is a well-known source to human well-being.
- **6. Extending reach with ICT and open data:** Pilots cover a wide variety of vulnerable groups thus maximizing learning experiences of the different needs and capacities of diverse groups and the utilizability of the co-creation methods.





#### Andrea Bassi

andrea.bassi7@unibo.it

www.unibo.it





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### Project facts and figures

- Cristina Brasili co-coordinator
- Perception and Evaluation of Regional and Cohesion policies by Europeans and Identification with the Values of Europe -

#### **PERCEIVE**

- Funding Programme: Horizon 2020
- Project funding: 2.499.367€
   UNIBO funding: 599.848€
- Duration: 36 months 09/2016 09/2019

#### PROJECT CONSORTIUM

- 1. University of Bologna (**Project** leader) [ITA]
- 2. University of Gothenburg [SWE]
- 3. Romanian Academy Institute of Agricultural Economics [ROU]
- 4. The Institute of Agricultural and Food Economics [POL]
- 5. University of Barcelona [ESP]
- 6. University of Portsmouth [GBR]
- 7. Vienna University of Economics and Business [AUS]
- 8. BAM! Strategie Culturali [ITA]



The **PERCEIVE** project aims at both mapping and explaining inter- and intra-regional variations in:

- the experiences and results of Cohesion Policy implementation;
- citizens' awareness and appreciation of EU efforts for delivering cohesion;
- European identities and citizens' identification with the EU.

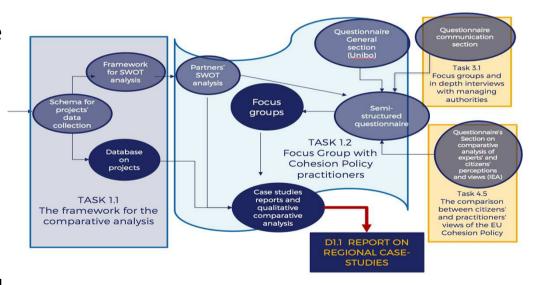


## Projects highlights

#### WP1 Main Goals:

- 1) To set the framework for the theoretical development for the next stages of the research activities;
- 2) To grasp the complexity of the conceptual interactions between the following main constructs of the PERCEIVE project:
  - ✓ regional diversity;
  - the framework of Cohesion Policy and its actual implementation experiences;
  - the relationship between policy implementation and European identity emergence and citizens' identification with the value-based European integration project.

#### D1.1 General scheme





#### New calls in Horizon 2020

#### Trust in governance

Horizon 2020

Pillar: Societal Challenges

Work Programme Year: H2020-2018-2020

Work Programme Part: Europe in a changing world – Inclusive, innovative and reflective societies

Call: H2020-SC6-GOVERNANCE-2018-2019-2020

Planned opening date: 06 November 2018 Deadline: 14 March 2019 17:00:00

Trust is a fundamental condition for a fair and cooperative society. It also plays an important part in contributing to social capital. While a degree of distrust may be required for a well-functioning democracy, waning trust in governments and other institutions and in the EU can impact European governance in multiple ways. The challenge is to restore and improve trust as a basis for sustainable and legitimate governance.





# Cristina Brasili @unibo.it

www.unibo.it





## Social Sciences and Humanities for a changing Europe - SSH projects and networks at the University of Bologna

Presentation of the research Project

## GLOBUS - Reconsidering European Contributions to Global Justice

16-17 November 2017, University of Bologna



## Project facts and figures

- Who I am: Sonia Lucarelli Team Leader
- Reconsidering European Contributions to Global Justice (GLOBUS)
- Funding: Horizon 2020, Societal Challenges 6: Europe in a changing world – Inclusive, innovative and reflective societies, H2020-INT-3-2015
- EU contribution: **2,5 mill euro** (UNIBO 405.000)
- **48 months** (1.6.16 31.5.20)





## Project consortium

- ARENA University of Oslo (coordinator)
- University of Tubingen
- University College Dublin
- University of Bologna
- University of Witwatersrand (SA)
- State University of Rio de Janeiro
- O.P. Jindal Global University (India)
- Renmin University of China





## Globus objectives

(\* Unibo tasks)

- GLOBUS is a research project that critically examines the European Union's contribution to global justice.
- Combining normative and empirical research GLOBUS explores underlying political and structural obstacles to justice.
- Analyses of the EU's positions and policies are combined with in-depth studies of non-European perspectives\* on the practices of the EU.
- Fields mostly explored: migration\*, trade and development, conflict, and climate change.

## Table 3.1b: List of work packages



WP	Work Package Title	Lead	Lead Part.
		Part. No.	Short Name
1	Global Political Justice	1	ARENA
2	Climate Change and Global Justice	2	EKUT
3	Migration and Global Justice	4	UNIBO
4	Security and Global Justice	3	UCD
5	Trade, Development and Global Justice	5	WITS
6	The EU and its Conestants	1, 4	ARENA, UNIBO
7	Policy Recommendations	3	UCD
8	Dissemination and Communication	1	ARENA
9	Coordination and Management	1	ARENA



## Globus's understanding of Globak Justice

1. JUSTICE AS **NON DOMINATION**2. JUSTICE AS **IMPARTIALITY**3. JUSTICE AS MUTUAL **RECOGNITION** 



#### 1.JUSTICE AS *NON DOMINATION*

Justice as non-domination demands the social status of being relatively proof *against arbitrary interference by others*.

Communitarian/Westphalian perspective: world of states, priority given to *citizens*; physical borders are to a great deal also borders of law and rights (Michael Walzer)





#### 2. JUSTICE AS *IMPARTIALITY*

Justice as impartiality points towards a universalist, Kantian, solution to problems of injustice/dominance, to ensure international procedures and structures that give individuals the key status as rightful claimants of justice.

Cosmopolitan perspective: World of individual human beings with their own rights (HRs) vs. "the lottery of birth" (Ayelet Schachar)





#### 3. JUSTICE AS MUTUAL RECOGNITION

According to *justice as mutual recognition* each individual has the **right to be recognised in their unique identity**, and particular groups be assigned special rights due to their identity. The standpoint of the concrete other may overrule the standpoint of the 'generalized other'.

'Concrete Other' perspective: World of subjects, each with its own history, his/her rights, self-representation and wishes, beyond being a member of a specific "category" (Mezzadra)





## Unibo team forthcoming 2018

- Series of seminars
- Book Justice on the move
- Special issue Talking Migration
- BRICS Policy dialogue
- Workshop: Between Rights and Fear: Evaluating the Migration-Terrorism Nexus in Europe (Bertinoro, 4-6 June 2016)
- Study to Russia and Brazil





Sonia Lucarelli Sonia.lucarelli@unibo.it

www.unibo.it





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## Punto Europa Forlì

- Established in May 1999, as an office of UNIBO, Forlì
   Campus, in cooperation with the Municipality of Forlì
   and the Province of Forlì-Cesena
- In 2007 admitted to the Europe Direct Network
- In 2014 Jean Monnet Centre of Excellence

 Mission: To make clearer and more transparent the integration process and drawing students and citizens closer to the European context.



## Punto Europa - Role

- Support for students, citizens, Unibo researchers on European issues.
- Support for Unibo researchers on European projects.
- Support for the organization of activities that correspond to the general mission of Punto Europa
- Cooperation with institutions and civil society on European Issues



## Punto Europa Activities

- Information (info-point)
- Education (project "Education towards European Citizenship" for primary and secondary schools)
- Awareness (workshops, meetings, conferences)
- Publishing and researching (teaching materials, Agenda europea, newsletter, books)



### Project facts and figures

- Giuliana Laschi and Scientific
   Committee Coordinator
- Jean Monnet centre of Excellence «The European Union in World Politics: What Power? What Leadership? A multidisciplinary Approach» – WORPOL
- Erasmus + Jean Monnet
- EC 100.000 € UNIBO 31,457,50 €
- 36 months 01/09/2014 31/08/2017

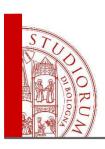


# PROJECT CONSORTIUM (informal)

- University of Bologna
- University of Azores (Portugal)
- Pantheion University (Athens Greece)
- University of Coimbra (Portugal)
- University of Strasbourg (France)
- University of Siegen (Germany)
- University of Minas Gerais (Brasil)



- To show how and why the EU has come to assume the status of a global power, and to what extent this status affects the international context.
- The topic will be addressed through five subthemes closely interrelated: migration, security, development cooperation, social economics and human rights, adopting a truly interdisciplinary (law, history, economy and political science) perspective.
- Cross fertilisation with international project partners.



- Kick off meeting with Romano Prodi; 7 international seminars; 4 Intensive courses; 1 training course for school teachers; 6 dissemination events; 5 books.
- Workgroups: Migration (Francesca Fauri, Marco Borraccetti), Human Rights (Marco Balboni), Social Economy (Giulio Ecchia), Development cooperation (Giuliana Laschi), Security (Sonia Lucarelli).
- Other members of Scientific Committee: Mauro Maggiorani, Paolo Zurla, Carlos Eduardo Pacheco Amaral, George Contogeorgis, Maria Manuela Tavares Ribeiro, Alexis Vahlas, Raphaela Averkorn, Ana Maria Rabelo Gomes.



#### New calls in Horizon 2020

• Erasmus + - Jean Monnet Networks





Fabio Casini fabio.casini@unibo.it

www.unibo.it





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#### **BO-ECLI**

- Monica Palmirani work package leader
- Title: Better access to case law
- Acronym: BO-ECLI
- Funding Programme: Justice Programme
- Project funding: Euro 869.063,87
- UNIBO funding (110.000 euro)
- Duration (24 months): Oct. 2015 Sept. 2017



# Partners: few technical partners and plenty of end-users/use-cases

# PROJECT CONSORTIUM Coordinator

Publications Office of the Netherlands (UBR|KOOP)

#### **Italy:**

Alma Mater Studiorum University of Bologna

<u>Institute of Legal Information Theory</u> and Techniques

**University of Torino** 

#### Greece:

Hellenic Council of State

European Public Law Organization

(EPLO)

#### Spain:

Documentary Centre for the Spanish Judiciary

#### **END USERS**

#### Croatia:

Ministry of Justice of the Republic of

**Croatia** 

Supreme Court of the Republic of Croatia

#### Estonia:

Centre of Registers and Information
Systems

#### Romania:

Ministry of Justice of Romania

#### **The Netherlands:**

Council of State of the Netherlands

#### **Belgium:**

Federal Public Service Justice

#### **Germany:**

Federal Office of Justice of Germany

Federal Administrative Court of Germany

#### Czech Republic:

Supreme Court of the Czech Republic

ALMA MAIER STUDIORUM UNIVERSITA DI BOLOGNA



- **implement ECLI** standard for URI of case law in the courts repositories of Belgium, Italy, Greece, the Netherlands, the Czech Republic, Germany, Estonia and Croatia and to connect them European e-Justice Portal
- **improve the accessibility of case law** documents by making the legal references therein computer readable (NLP tool)
- assess whether the current ECLI standards needs improvement to guarantee its compatibility with other semantic web standards (e.g., Akoma Ntoso)
- assess quantitative and qualitative aspects of the publication of judicial decisions within the Member States of the European Union and to develop a common policy



### Project facts and figures

- Monica Palmirani

  Partner
- Title Cloud4EU
- Pre-Commercial Procurement contract promoted by AgID
- Funding Programme
- Project funding: : €1.398.040,12
- UNIBO funding: € 324.625,39
- Duration (in months) three years
- 2015-2018

#### **PROJECT CONSORTIUM**

- •NTTDATA, Roma, IT
- •Tor Vergata, Roma, IT
- •UNIBO
- Nomotika, Torino, IT
- •DATA61, Australia



- Cloud4Europe provides advanced and innovative solutions for the public sector cloud computing.
  - Pre-commercial Procurement for testing consortium

#### Three steps:

- √ feasibility study
- Prototype
- ✓ pilot case

Lot 1: brokerage framework for cloud computing services

Lot 2: document management system for providing eGovernment services in cloud computing

Lot 3: Legal executor module for checking compliance of privacy policy rules



Overview over the various PCP Phases



#### Project facts and figures

- Proff. Rotolo, Caianiello, Di Pietro,
   Mondini, Casolari (UNIBO is partner)
- Title: CROWD-FUND-PORT
   Central European Crowd-funding
   Support
- Funding programme: Interreg CENTRAL FUROPE
- Project funding: € 2.416.460
   UNIBO funding: € 214.230
- Duration 36 months
   01.07.2016 30.06.2019

#### PROJECT CONSORTIUM

- •E-Zavod Institute for comprehensive development solutions
- •Regional Development Agency of South Bohemia
- •Gdansk Entrepreneurship Foundation
- Metropolitan City of Bologna
- Rocketside
- •lkosom Institute for communication and social media
- •ISN Innovation Service Network
- •CONDA
- Creeative Industry Forum
- University of Bologna
- •BRODOTO



- CROWD-FUND-PORT aims to improve skills and competences of all relevant stakeholder groups (platforms operators, SMEs/startups, citizens/investors, policy makers) to prepare them for taking advantage of the crowdfunding phenomena
- Outputs and results of the project will benefit
  - crowdfunding platform operators, SMEs and startups by increasing their competences
  - citizens and investors by increasing safety and understanding of benefits and risks
  - policy makers by increasing decision-making competences (proposals for legislation improvements)



#### New calls in Horizon 2020

- We (CIRSFID) are interested in projects involving:
  - Legal-ethical aspects (in particular in projects having a technological component)
  - ICT law (data protection, e-commerce, etc.), computer ethics, ethics and automation
  - Bioethics/Biolaw
  - Law, Science and Technology
  - Computer applications dealing with norms and laws (legal informatics, AI & law, etc.)
  - Organised crime, migrations
  - Philosophy (legal theory, empirical philosophy, Leibniz, etc.)





#### govanni.sartor@unibo.it

monica.palmirani@unibo.it giuseppe.contissa@unibo.it